



**YOUR LIFE  
YOUR CHOICE!**



# We're here to support you!

From humble beginnings in both Swan Hill and Echuca in the early 1960s, Vivid has a long history of disability support across Northern Victoria.

Vivid provides care and support to adults living with disability in Echuca, Moama, Kyabram, Swan Hill, Kerang and surrounding areas. As a registered NDIS provider, we pride ourselves on flexible support plans that suit individual needs. Our unique transport network also means that people living in remote and rural areas can access the services they need.

Vivid has a team of Support Coordinators who can ensure that you have the support you need in your NDIS Plan. Our job is to assist you navigate the NDIS, understand your Plan and connect you with providers and your local community.



**Sue Green**

Support Coordination Manager



**Samantha Kurilic**

Loddon



**Heather Hawker**

Loddon



**Madeline Kirby**

Loddon/Mallee



**Melina Bourke**

Mallee



**Heidi Holland**

Mallee

**Questions  
along the way?**

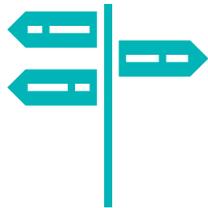
That's ok! It's a complex process and it's our job to help you understand.

# So what is Support Coordination?

Support Coordination with Vivid will assist you to:



Understand your NDIS budget and support needs



Present you with options about service providers in the region



Liaise with service providers, of your choice, to develop quotes and service arrangements



Link you with mainstream supports such as Occupational Therapy and Speech Therapy



Link you your local community



Help you prepare for your Plan Review



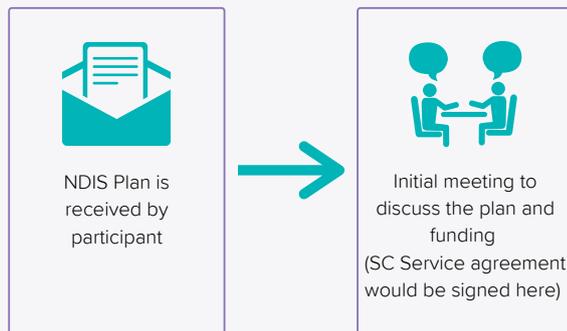
Work with you to develop your capacity



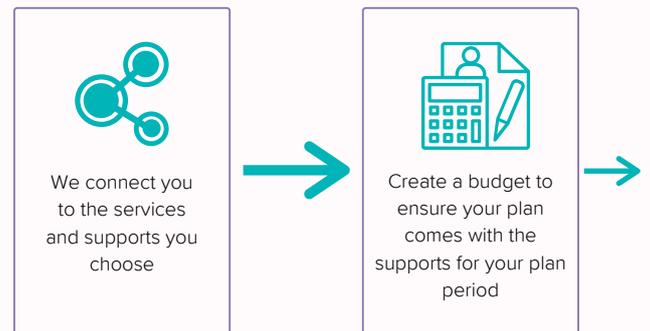
Help you achieve your goals

# The Support Coordination process

## STAGE 1: TRANSLATING THE PLAN

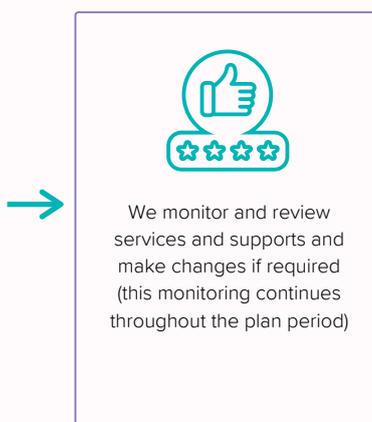


## STAGE 2: IMPLEMENTATION OF THE PLAN

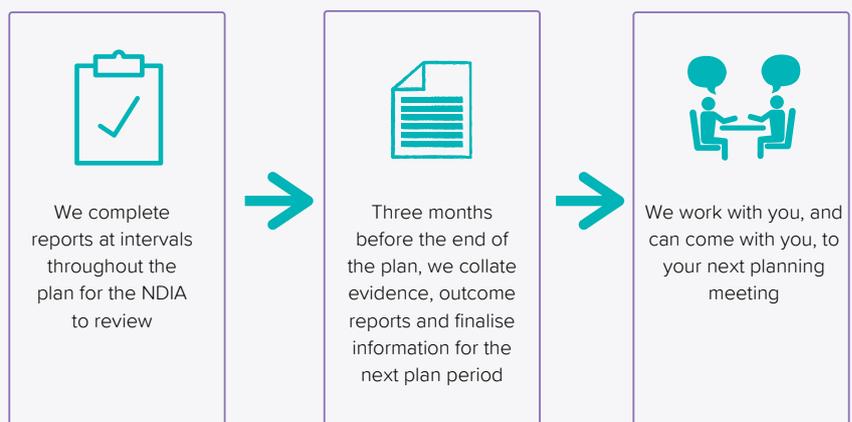


We continue to ensure that the supports and services we are connecting you to are helping you to achieve your goals

## STAGE 3: MONITOR AND REVIEW



## STAGE 4: REPORTING TO THE NDIA



# Support budgets

There are three types of support budgets that may be funded in your NDIS Plan

Core Support budget



Capacity Building budget



Capital Supports budget



# Core Support budget

Core Supports help you with everyday activities, your current disability-related needs and to work towards your goals.

Your Core Supports budget is the most flexible, and in most cases, you can use your funding across any of the following four support categories. However, there are instances where you do not have flexibility in your funding, particularly for transport funding.

IN YOUR PLAN	IN THE MYPLACE PORTAL	DESCRIPTION
Assistance with Daily Life	<b>Daily Activities</b>	For example, assistance with everyday meals, household cleaning and/or yard maintenance.
Consumables	<b>Consumables</b>	Everyday items you may need. For example, continence products or low-cost assistive technology and equipment to improve your independence and/or mobility.
Assistance with Social & Community Participation	<b>Social, community and civic participation</b>	For example, a support worker to assist you to participate in social and community activities.
Transport	<b>Transport</b>	<p>This is support that helps you travel to work or other places that will help you achieve the goals in your plan.</p> <p>How you spend your transport funding and how it is paid to you (whether upfront or in regular payments) will be different for each person.</p>

# Capacity Building budget

Capacity Building Supports help build your independence and skills to help you reach your long-term goals.

Unlike your Core Supports budget, your Capacity Building Supports budget cannot be moved from one support category to another. Funding can only be used to purchase approved individual supports that fall within that Capacity Building category. The Capacity Building Support categories are:

IN YOUR PLAN	IN THE MYPLACE PORTAL	DESCRIPTION
Support Coordination	<a href="#">Support Coordination</a>	This is a fixed amount for a Support Coordinator to help you use your plan.
Improved Living Arrangements	<a href="#">CB Home Living</a>	Support to help you find and maintain an appropriate place to live.
Increased Social & Community Participation	<a href="#">CB Social Community and Civic Participation</a>	Development and training to increase your skills so you can participate in community, social and recreational activities.
Finding & Keeping a job	<a href="#">CB Employment</a>	This may include employment-related support, training and assessments that help you find and keep a job, such as School Leaver Employment Supports (SLES).
Improved Relationships	<a href="#">CB Relationships</a>	This support will help you develop positive behaviours and interact with others.
Improved Health & Wellbeing	<a href="#">CB Health &amp; Wellbeing</a>	Including exercise or diet advice to manage the impact of your disability. The NDIS does not fund gym memberships.

# Capacity Building budget

IN YOUR PLAN	IN THE MYPLACE PORTAL	DESCRIPTION
Improved Learning	<a href="#">CB Lifelong Learning</a>	Examples include training, advice and help for you to move from school to further education, such as university or TAFE.
Improved Life Choices	<a href="#">CB Choice and Control</a>	Plan management to help you manage your plan, funding and paying for services.
Improved Daily Living	<a href="#">CB Daily Activity</a>	Assessment, training or therapy to help increase your skills, independence and community participation. These services can be delivered in groups or individually.

# Capital Supports budget

Capital Supports include higher-cost pieces of assistive technology, equipment and home or vehicle modifications, and funding for one-off purchases you may need (including Specialist Disability Accommodation).

It is important to remember that funds within the Capital Supports budget can only be used for their specific purpose and cannot be used to pay for anything else. The Capital Supports budget has two support categories:

IN YOUR PLAN	IN THE MYPLACE PORTAL	DESCRIPTION
Assistive Technology	<a href="#">Assistive Technology</a>	This includes equipment items for mobility, personal care, communication and recreational inclusion such as wheelchairs or vehicle modifications.
Home Modifications	<a href="#">Home Modifications</a>	Home modifications such as installation of a hand rail in a bathroom, or Specialist Disability Accommodation for participants who require special housing because of their disability.

# Reasonable & Necessary?

The NDIS funds a range of supports and services which they consider to be 'reasonable and necessary' for participants to live an ordinary life.

In order to be considered reasonable and necessary, a support or service:

- must be related to a participant's disability
- must not include day-to-day living costs not related to your disability support needs, such as groceries
- should represent value for money
- must be likely to be effective and work for the participant, and
- should take into account support given to you by other government services, your family, carers, networks and the community.

For each of the items that you would like to access as part of your NDIS Plan, we use a checklist as a reference guide to see if it would be considered as 'reasonable and necessary.'



# Reasonable & Necessary Checklist

	Yes	No
The support will assist the participant to pursue the goals, objectives and aspirations included in the participant's statement of goals and aspirations?	<input type="checkbox"/>	<input type="checkbox"/>
The support will assist the participant to undertake activities, so as to facilitate the participant's social and economic participation	<input type="checkbox"/>	<input type="checkbox"/>
The support represents value for money in that the costs of the support are reasonable, relative to both the benefits achieved and the cost of alternative support	<input type="checkbox"/>	<input type="checkbox"/>
The support will be, or is likely to be, effective and beneficial for the participant, having regard to current good practice	<input type="checkbox"/>	<input type="checkbox"/>
The funding or provision of the support takes account of what it is reasonable to expect families, carers, informal networks and the community to provide	<input type="checkbox"/>	<input type="checkbox"/>
The support is most appropriately funded or provided through the National Disability Insurance Scheme, and is not more appropriately funded or provided through other general systems of service delivery or support services offered by a person, agency or body, or systems of services delivery or support services offered	<input type="checkbox"/>	<input type="checkbox"/>