



MURRAY HUMAN
SERVICES INC.

2016-2017
ANNUAL
REPORT

ACKNOWLEDGEMENT

We acknowledge the traditional custodians of all the lands on which Murray Human Services operates and pay our respects to their elders past and present. We express sincere gratitude for their love and care of the land and all life.



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ABOUT US

Murray Human Services celebrates its 50th year in 2017. We are proud of our history, and as we embark on a new era under the NDIS, we are excited about the future.

In this changing environment our clear focus and commitment remains. We celebrate the people who make up the MHS family as we work towards a society that is inclusive and celebrates the abilities and contributions of all people.

OUR PURPOSE

We help everyone in our community create a fulfilling life. We celebrate diversity and embrace our staff, customers and partners with heart. We build connected and supportive partnerships, that deliver personal growth for all.

OUR VALUES



GROWTH

We embrace change, celebrate our differences and listen and learn from everyone in our community. We are committed to continually developing and helping each other grow.



INNOVATION

We are enthusiastic, curious and eager to learn. We embrace change, think outside the box and love to give new things a go.



FUN!

We believe life should be fun, and we know a happy and engaging environment creates positive outcomes and partnerships. We are committed to making MHS a fun place to be for everyone.



TEAMWORK

We openly and honestly communicate and share our knowledge and skills. We deliver great experiences and create a positive environment that encourages everyone to dream big. We are proud to represent MHS!



INTEGRITY & RESPECT

We are honest and never compromise the truth. We are sensitive to the needs of our community, value the contributions of each individual and treat everyone with respect.

WHAT WE DO

Murray Human Services provides a range of care, support and pathways for over 290 adults with disabilities. We operate in Echuca, Kyabram, Swan Hill and Kerang and pride ourselves on flexible support plans that suit the individual needs of the people we work with. We have a unique transport network that means people living in rural and remote areas can access services in their community.

Murray Human Services works across four main service areas:



**DAY SERVICES &
ATTENDANT CARE**



**SUPPORTED
EMPLOYMENT**



ACCOMMODATION



**TRAINING &
EDUCATION**

Swan Hill

Kerang

Echuca

Kyabram



WELCOME



Welcome to the 2016-17 Annual Report for Murray Human Services. It has been a year of excitement, challenge and success.

The highly anticipated year of the National Disability Insurance Scheme's (NDIS) introduction to parts of our service region has progressed very well with clients experiencing greater choice and control. I congratulate families, clients and staff for working together with the National Disability Insurance Agency to achieve improved outcomes in the lives of the people we support. We will continue working closely with all of you to finalise the initial transition of the Loddon Region by the end of this calendar year. We are in good stead for the NDIS change and expect to see our sites in the Mallee to transition to the Scheme in 2019. This makes the coming two years a particularly exciting prospect for our Swan Hill, Kerang and district clients.

The Board and I are very proud to oversee the governance of Murray Human Services which has an annual turnover of over \$8 million. I am pleased to report that the organisation has recorded a profit of \$139,000 for the 2016/17 financial year which provides strength and stability for our organisation. This allows us to continue to invest in the provision of high quality support options for our current and future clients.

I would like to thank all our staff and volunteers for their efforts and commitment shown in supporting our clients and families throughout the year. The people we support are at the very core of all of the work we do, the decisions we make and systems we put in place.

I hope you enjoy reading this collection of stories detailing the great achievements, highlights and great work being done across all of our sites.

Vince Fusti
President

MHS BOARD MEMBERS



Andrea Fitzsimmons



Denis Gell



Elaine Coolahan



Geoff Tighe



Ted Paynter

SCOTT NEWLYN

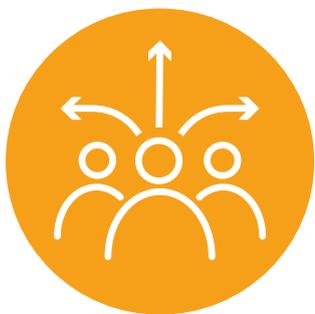
“ After spending two years in Melbourne due to a serious car accident in 2013 Scott was able to return to our family home in December 2015. Coming home was an integral part of Scott’s recovery. It was a huge stress leaving his therapists in Melbourne and wondering what lay ahead as far as being able to continue on with his rehabilitation and also manage at home without the full time support of hospital staff.

Being supported by a care program in our home was going to be our biggest challenge in returning to Echuca. Currently Scott has a team of three MHS staff who have been with us for most of that time. All of them are very invested in his rehabilitation and recovery consisting of rotating shifts 7 days a week.

Without the support and hard work of Stef, Cassie and Rob, Scott would not be improving anywhere near his potential. Along with the hard work of rehabilitation there is also a lot of laughs and excitement when goals are reached.

Our family and Scott are very blessed to have these people in our lives, along with the therapists, who do amazing work in our community with people like Scott who are on a long road of recovery. Not only do they provide care but also love and laughter into the lives of those whose world can be very challenging.”

JODY NEWLYN
(SCOTT’S MOTHER)



DAY SERVICES & ATTENDANT CARE



MHS' suite of Day Programs is offered in Echuca, Kyabram, Kerang and Swan Hill. This diverse range of services varies from therapy based programs to arts, educational and assisted holidays. With the overall aim of enhancing independence, confidence, self-esteem and life choices of each individual, services can be delivered at any MHS site, within the community, at home, in a group or 1:1. This flexible support arrangement directly supports individual goals and promotes choice and control.

HIGHLIGHTS



SILENT VOICES & MYRIAD

MHS offers two unique performance groups who regularly showcase their talents at various in-house and community events – Silent Voices and Myriad. Silent Voices combines the sounds of music with keyword signing. Hand motions and body language add meaning to the songs and help members of the community understand another world of language.

Our band Myriad is led by Tess Witchell and had a memorable year with brand new equipment thanks to a donation from Sweat vs. Steam. The amp, speakers and microphones have given the group that extra push to continue to work together as a team, honing their skills to give outstanding performances.



COMMUNITY CONNECTIONS

Across all the communities MHS works in, we are constantly looking for ways to connect and promote inclusion. There are many amazing examples of this including:

- The launch of Carpet Bowls in early 2017 which is hosted at the Moama RSL Club.
- Our Tri-State Games Fundraising group who are constantly connecting with friends, families and community members to raise funds for the annual Games.
- The annual Kyabram Day Services' road trip, held early in 2017. This year they headed to Dubbo, visiting some great sites and creating fantastic memories.
- The Swan Hill Expressive Arts Concert, in conjunction with the in conjunction with Mallee Family Care and Swan Hill TAFE, which was held in November 2016.
- The trip to Spannerman in Boort our Seniors Program made, thanks to a grant from the Shire of Campaspe.



FLEXIBLE SUPPORT

The change to the NDIS over the past year has been significant for everyone at MHS, but most of all for the people we support, their families and carers. The key focus of the NDIS is Choice & Control and our flexible support services are a great example of this. Attendant Care Services enable us to provide quality support to people living independently in their own home. Our various pathways to independence mean clients and their families choose the type of support they receive and we serve those needs with our range of programs and offerings.

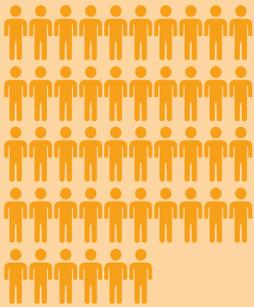


168 PEOPLE SUPPORTED



300 DAYS OF SUPPORT PROVIDED EACH YEAR IN DAY PROGRAMS

92 STAFF PROVIDED SUPPORT IN DAY SERVICES



80 PROGRAMS RAN ACROSS ECHUCA, SWAN HILL, KYABRAM & KERANG



13 PARTICIPANTS COMPETED IN 2016 TRI-STATE GAMES



32 RURAL & REMOTE CLIENTS ACCESSED MHS TRANSPORT SERVICES



LACHY NEIL

Eighteen year old Lachy Neil's dream is to run his own handyman and gardening business and he's well on his way with the skills he is learning at Task Force in Kerang. Lachy joined the crew in February after completing two terms of work experience while he was in his final year at Swan Hill Specialist School.

As part of his role as a Supported Employee at Task Force, he works at the Plum Tree Farm and has been introduced to lawn mowing at the old ambulance station. Lachy splits timber for kindling and contributes to the Little Blue Towels laundering and packaging, all with the support of the Task Force crew.



SUPPORTED EMPLOYMENT



‘Task Force’ is an Australian Disability Enterprise operated by Murray Human Services and led by Enterprise & Inclusion Manager Phillip Evans, and Supported Employment Manager Leanne Lockyer. Located in Echuca, Swan Hill and Kerang, each site is unique, partnering with local businesses to get the job done! Task Force prides itself on offering paid, meaningful work to our Supported Employees. Along with their Support Workers, the teams at each site are constantly learning new skills and challenging themselves.

In Echuca, the key contracts are gardening, commercial cleaning, can relabelling, Little Blue Towels laundering and the ever popular car wash.

Kerang is home to a second hand bric-a-brac store, floral oasis, Little Blue Towels and garden maintenance. The crew also are busy with various contracts including including the Plum Tree Farm, painting surveyor pegs, packaging florists’ supplies and garden maintenance.

In Swan Hill, the flagship contract is pallet production for fruit exports. This site is also the home to specialised products made out of pallets including Christmas Trees, cubby houses and vegetable gardens. Off site, the crew carry out garden maintenance and commercial cleaning.

HIGHLIGHTS



ACHIEVING GOALS

We are so proud of the achievements of our Supported Employees. On a daily basis, there is amazing work being done across all sites. For example, Janette Cocks set herself a goal of learning to use the mower and tackle the car wash last year – and she did it with flying colours! Kyle Boal was beaming when his Job Access assessment came through in May and his work place modifications meant that he could get cracking on achieving his administration and car wash goals. In Swan Hill, Jessie Mulcahy upskilled in the use of small power tools and recycling pallets into furniture. His confidence has developed so much and he's always keen to try new things, taking pride in his work.



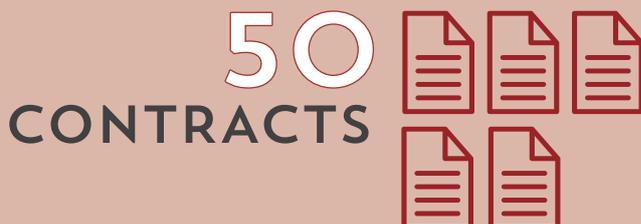
EMPLOYEE OF THE MONTH PROGRAM

Our Task Force Employee of the Month program runs at all three sites and is a wonderful example of people striving for the best with community partners getting behind the work that we do. In Echuca, the program is sponsored by Echuca Workers & Services Club, in Kerang, the Kerang Sports & Entertainment Venue and Swan Hill is backed by Pizzahood. The reward system recognises the achievements of our Supported Employees, particularly those showing growth in their abilities.



COMMUNITY SPIRIT BRINGS THE HUB TO LIFE

In early 2017, Task Force Echuca began works to give their headquarters a facelift and create what's now known as The Hub. The Hub is a gathering place for social events and a training ground for participants to learn coffee making techniques and hospitality essentials. Thanks to the generosity of the wider community, The Hub is now a thriving program. The FUNRaising Committee directed a portion of their donation to purchase a brand new BBQ, outdoor setting and TV which can be used for interactive training sessions. Dick Naujok and Barry Donchi volunteered to renovate the kitchenette which is now home to the industrial coffee machine, donated by Blaire-Maree and Luke Teasdale from BYL. On 15 June the transformation took shape when a team of 39 consultants from Airbiz came to The Hub as part of their annual community project. Together with Macca's Painting, they painted the multi-coloured walls all within a couple of hours. This display of community partnerships is at the core of MHS's values and vision.





100% RE-PURPOSED PRODUCT.
LITTLE BLUE TOWELS PROVIDE
EMPLOYMENT FOR PEOPLE
WITH DISABILITY.
FUNDING BREAST CANCER
SUPPORT SERVICES.

THE BLUE TOWELS

- Lint free, super absorbent.
- Great for around the home.
- Keep in the car, boat or van.
- Good for golf, gym or shed.



DICK PHILLIPS, HORIZON COMMITTEE

Dick Phillips beams with pride when he talks about the partnership between Horizon Committee and Task Force. In 2016, Horizon Committee approached Task Force to take on the job of laundering and packaging Little Blue Towels. These towels are no ordinary towels. The brainwave of David Hayes (an anaesthetist from Melbourne), the towels are recycled from their single use purpose in the surgical wards of hospitals, they are then laundered, packaged and sold to raise money for breast cancer retreats. “When we started the Little Blue Towel initiative, we thought that the number one driver of sales would be that proceeds go towards our breast cancer fundraising. In fact, the number one driver now is the employment opportunities that Little Blue Towels provides to adults with a disability.”

Churning through a quarter of a million towels each year is no easy task but the operation is spread out across Echuca, Kerang, Ballarat and Kew. Task Force take care of the laundry and packaging of over a third of all stock and Dick says he loves Task Force. “Everyone is always having a good time while they work. Sometimes we’ll get a new order that means the guys have to quickly turn around a lot of stock but it is never a drama. The quality is excellent and everyone takes such pride in the work that they do. The great thing is that this is an amazing example of different community groups coming together to make something happen. It’s fantastic!”

IAN TOBIAS

Ian is the longest serving member of Burke House and we are so lucky to have his cheeky, charismatic personality as part of the MHS Family! Ian's favourite thing to do at Burke House is to relax in the garden and check in on everyone (nothing much gets past Ian!). Ian's mum Helen lives locally and spends time with Ian every weekend.

With round the clock support, customised facilities and the bond that exists between both staff and other residents, Ian is able to thrive in all that he does.



ACCOMMODATION





Murray Human Service's Accommodation is a boutique service stream with a proud history. With one shared house offering 24/7 care and support to six residents, Burke House resembles a family home. Lead by Residential Supervisor, Lyn Brook, Burke House's team of dedicated staff are committed to empowering our residents to live as independently as possible and be involved members of the house and community. This year, we farewelled John Goudge, one of the original residents at Burke House, who moved to Bendigo for health reasons and to be closer to family. We wish John all the best.

HIGHLIGHTS



WELCOME JOEL & ELLIOT

In July 2016, Burke House welcomed two new residents – Joel Awty and Elliot Johnston. The guys have settled in well really well over the course of the year and actively participate in the shared meals together in the evening, regular video nights and sitting around the fire pit on warmer evenings.

FAMILY CHRISTMAS LUNCH

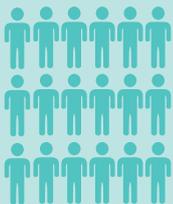
A true highlight of the year was the wonderful Christmas lunch Burke House hosted for residents and their families. All of our residents had family members come along for the buffet lunch which was prepared by the residents and staff. It was a family affair with staff bringing their children along for the event as well. Gifts were exchanged in a Kris Kringle and all families received an MHS calendar as well. We can't wait for this Christmas to do it again!

6



PEOPLE CALL BURKE HOUSE THEIR HOME

18



STAFF PROVIDED SUPPORT IN MHS ACCOMMODATION



CARE & SUPPORT



DONALD DORMAN, RTO PRE-ACCREDITED STUDENT

Donald is a much loved student of Creative Kitchens. “I have learnt how to cook – lots of different things every week. I cook a lot more at home now and also prepare meals for my family on occasion.”

Donald loved the opportunity to celebrate his achievements at the RTO graduation this year and received multiple certificates for all of the courses he completed. Donald and his fellow students have also participated in some great activities over the year including some catering jobs which adds another level of skills to his repertoire; “I recently baked 120 muffins on my own when we did a catering job. That was lots of fun.”

ERIN CHILDS, RTO STUDENT

Erin became a student of MHS' Registered Training Organisation (RTO) in 2016 when she enrolled in Certificate IV in Disability. She currently works in the Disability Sector and as part of her role, it was necessary that she have this qualification. After looking at different options of where she could study, Erin's co-workers suggested that she look into getting her qualification through MHS.

"I love that I can do this extra study in my own town. If I didn't study with MHS, I would have to travel to Bendigo every week and that would mean losing a day of work. The course is flexible.... I can take my course book with me anywhere and I can study in my own time rather than set course sessions. My trainer Karen has been really great. She is so supportive and is always there for me if I have questions about the course content."

Now that Erin has finished her qualification, it means that she's able to move up in the ranks in her chosen profession.



TRAINING & EDUCATION



MHS is a provider of nationally recognised training, with the overall goal of providing quality training and education services to people employed in, or wishing to gain entry to, the disability sector. As a Registered Training Organisation, MHS offers flexible and self-paced training, supported by qualified industry trainers.

MHS also offers pre-accredited courses to people with disabilities, so they can build life skills and gain confidence in their day to day lives. Learners can choose from a range of courses including cooking, gardening, employment ready and digital literacy. Some of these courses are offered outside regular day program and work hours so we can welcome participants across all of our service streams.

HIGHLIGHTS



GRADUATION NIGHT

On 25 May 2017, MHS hosted its Graduation Ceremony for all RTO students. With graduates from 2016 accredited and pre-accredited courses, the roll call for students to accept their certificates showcased the vast array of learners who had developed their skills in various courses. Many students graduated from multiple courses which is a testament to the value that they receive from their training.



GREATEST ACHIEVER AWARD

Each year MHS presents The Greatest Achiever Award to a learner whose engagement in learning has resulted in personal growth and application of the skills learnt in daily life. In 2016, we were thrilled to acknowledge Jacqueline Bock who completed the Employment Ready course in Kerang. Jacqueline displayed dedication and applied her skills practically as well as in her workbook. Well done Jacqueline!

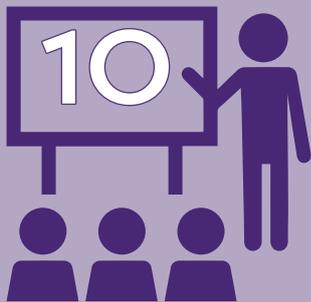
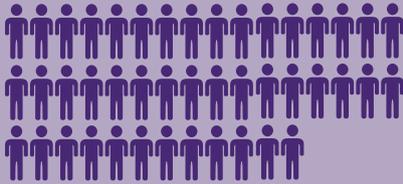


CREATIVE KITCHENS

Creative Kitchens has fast become the flagship program for our pre-accredited course offering. With participation at capacity in all four terms, the course runs from our High Street South site. The group learn new techniques that they can use in their day to day life, prepare a two course meal together and then share their creations at the end of the class. The social aspect of this course is just as important as the learning and all students were able to have a keepsake of their classes with a special cookbook at the end of the year.



87 STUDENTS GRADUATED FROM PRE-ACCREDITED COURSES



10 PRE-ACCREDITED COURSES



3,380 TRAINING HOURS COMPLETED



3 ACCREDITED QUALIFICATIONS

18 STUDENTS ENROLLED IN ACCREDITED COURSES



LEADERSHIP



CEO'S REPORT

Transition has been a very commonly used word at MHS over the past year as the organisation, and the people it supports, shift to the National Disability Insurance Scheme (NDIS).

The NDIS commenced in the Loddon region (covering one part of MHS' geographic footprint – Echuca and Kyabram) on 1 May 2017 and won't commence in Mallee (the other part – Swan Hill and Kerang) until 1 January 2019.

What is underpinning the transition, however, is investment.

MHS has continued to invest in building its capability in the key areas of programs and contracts, people and systems.

All programs on offer through Day Services are in the course of review and refinement, to ensure their alignment with NDIS principles and plans, and their relevance to the people we support. The latest edition of the Echuca Day Services' Program Book evidences the transformation of Day Programs at MHS; it is the template for similar, but tailored, publications for MHS' Kyabram, Kerang and Swan Hill Day Services' sites.

In our Supported Employment business, Task Force, the ever expanding portfolio of contracts with companies, organisations and individuals are also the subject of evaluation. Whilst the fact that each and every one of our (currently in excess of 80) Supported Employees is in paid employment with Task Force is a key outcome, it is only part of what we seek to achieve in building life and work skills in those employees.

The review of programs and contracts is being conducted by MHS management and staff, with the assistance of external expertise.

MHS has continued to recruit quality staff, as well as second existing staff, to ensure that such key projects are adequately resourced and delivered.

Key additions to management have been Emily Umbers (Marketing & Fundraising), Meaghan Broom (Connections), and Nicole Birks (Special Projects). These appointments very much reflect the direction of resources required as a result of the advent of the NDIS – particularly the need to invest in continually improving what MHS offers and ensuring the delivery of quality outcomes for people with disabilities, their families and carers.

To support those who receive services from MHS, their families and carers, and our staff we need great systems.

Many of MHS' systems are subject to regular, external auditing – in fact, in the last 12 months we have had audits of Day Services, Residential Accommodation, Supported Employment and our Registered Training Organisation. Whilst all audits had excellent results we have continued to accelerate our investment in the key areas of software and staff training.

The NDIS has a paradox – it promises unprecedented choice and control for people with disabilities, but that brings with it risks. Management of those risks is a key responsibility of any disability service provider.

The world of the NDIS means that MHS must deliver consistent, high quality outcomes to the people it supports whilst prudently managing risk.

We have continued to benefit from the support of parents, families, carers, local businesses and community members, as well as Victoria's Department of Health and Human Services, the New South Wales' Department of Family and Community Services, the Commonwealth Department of Social Services, the National Disability Insurance Agency and our Local Area Coordinator, Intereach.

Thank you to all and, particularly, to the staff of Murray Human Services who are looking forward to what will be another challenging and exciting year for our organisation and the people we serve.

Scott Alexander, CEO

LEADERSHIP TEAM



Jan Schultz,
Finance Manager



Mandy Zanker,
Human Resources
Manager



Nicole Doolan,
Services Manager



Emily Umbers,
Marketing &
Fundraising Manager



Julie Watts,
Program Manager
Echuca/Kyabram



Leanne Lockyer,
Supported
Employment Manager



Maree Miliano,
Program Manager
Swan Hill/Kerang



Meaghan Broom,
Connections Manager



Nicole Birks,
Project Manager



Phillip Evans,
Enterprise &
Inclusion Manager



Toni Thomas,
Grants Manager

FUNDRAISING

MHS relies on fundraising efforts to ensure that we offer quality services, support structures and programs. Our independent income streams are essential and we are extremely grateful to the individuals, businesses and groups who invested in the lives of adults with a disability in our community during the 2016-17 year.



PUTTING THE FUN INTO FUNDRAISING

In 2016 we welcomed a brand new fundraising committee who took over the reins from our outgoing Kanyana Auxiliary. Aptly named the FUNRaisers, the group of 11 women are committed to, and passionate about raising funds for MHS clients. Over the course of their first year, they hosted two movie nights and an Oaks Day luncheon at Rich River Golf Day. On 10 May, a celebratory lunch was held at The Echuca Hotel to officially present a donation of \$12,000 which was the culmination of their first year's fundraising efforts. May was a busy month for the group as they also got a deeper understanding of MHS' work with a special tour of our Echuca sites and volunteered their time packing Little Blue Towels with the crew at Task Force. We are thrilled to have this dedicated team on our side and look forward to their involvement as we move into the future.

EVENTS

In addition to the great events that the FUNRaising Committee hosted on our behalf, MHS is proud to present two golf days each year. In August 2016 we hosted our second annual Lockington Golf Day with the support of Moama RSL as our naming sponsor. Many other individuals and businesses got on board to enjoy the day on the fairways. In April 2017, Rich River Golf Club hosted our Echuca Golf Day in which 140 keen golfers participated. We are truly grateful to all of the support we receive for these two golf days.

PHILANTHROPIC SUPPORT

The investment of philanthropic groups has allowed MHS to offer a range of activities and projects that do not receive any government funding. With the support of these Trusts & Foundations, we've been able to upgrade kitchen facilities, purchase uniforms for Tri-State Games, make improvements to our buildings and more.

A full list of all of our supporters is on pages 28 and 29.

KIAHNA SHIELDS

Kiahna joined MHS in Swan Hill in 2011 as a casual employee after completing two weeks of work placement at the site. Kiahna was studying her Certificate III in Aged Care / Disability and didn't know much about MHS prior to her placement. Flash forward to 2017 and Kiahna is a wealth of knowledge about the organisation and loves her role as Team Leader at Swan Hill.

Kiahna's role allows her to get involved with a range of things including assisting people who we support, attending meetings within the community and building relationships with families and carers. Kiahna organises the day to day running of the Harrods Lane site and is the go to person for staff on the floor if they have any questions. She is also a wonderful mentor to students who are on placement.

Kiahna loves the challenges and problem solving that each day can bring. "I find my job so rewarding and it's really fulfilling working with our clients. I love it!"





FINANCIALS

During the 2016/17 financial year, revenue at MHS rose by 9.9% and expenses rose by 11.92%. This was due in large part to the investment into resources in Special Projects in Readiness for the NDIS rollout in the Loddon region in May 2017.

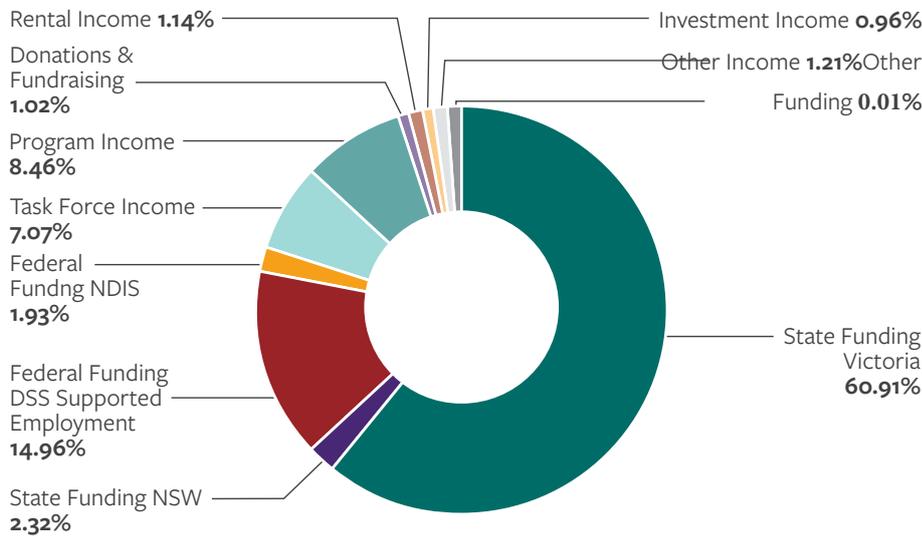
MHS had a turnover of \$8,155,044 for the 2016/17 financial year.

Our investment reserves remain strong at over \$1,200,000 and our total current assets are \$3,045,770.

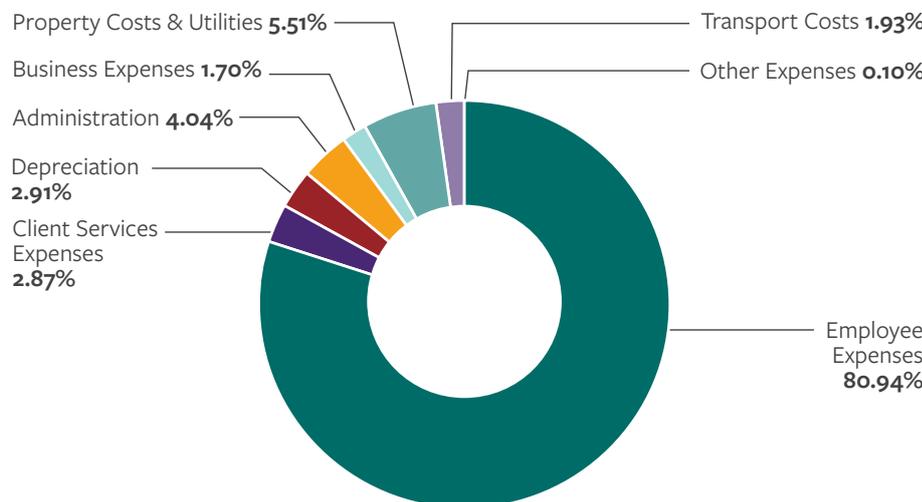
By comparison, MHS' liabilities for Long Service Leave and other entitlements are \$980,382 together with other current liabilities of \$613,894. In other words, for every dollar of potential liability, MHS has \$1.91 to cover that, an increase from \$1.78 last year. Further, MHS has no long term borrowings and our property and other fixed assets is valued at over \$8,500,000.

MHS is in a strong financial position moving into the exciting times of the NDIS world, meeting the needs of the people we serve.

INCOME



EXPENDITURE



THANK YOU

MHS thanks everyone who has supported us in 2016-17

Life Members

Don Healey
Fay Williams
Fran Galvin
Ian Hickey
Jack Squire
John O'Mahoney
Ken Peat
Richard Moore

Honorary Members

Barbara Fitzpatrick
Betty Trevena
Elaine Hancock
Heather Richardson
Jeanine Campbell
Joan Mitchell
Keith Silverwood
Lynn Benham
Maree Power
Marg Orso
Margaret Butler
Marlene Muirhead
Olivia Gregory
Pat Hanson
Patricia Tyndall
Shirley Thompson

FUNRaising Committee

Bronwyn Barlow
Clare Umbers
Elaine Roberts
Helen Clyne
Jan Donchi
Janice Collins
Jeanine Campbell
Marg O'Brien
Marilyn Winterton
Sandra Escott
Wendy Long

Philanthropic Support

Airbiz
Barry Donchi
Betty Trevena
Caroline Vale
City Of Echuca Bowls Club
D & J Evans
Daryl & Amanda Neil
Davis Jones
Deniliquin Freighters
Dennis & Lesley Robinson
Department of Social Services
Dick Naujok
Don Healey
Echuca Used Cars
FRRR
Gary Milligan
Glenys Kennedy
Horizon Committee
J & G Kennedy
Jack Squires
Joel Ross
John Warner
K & A Witney



Keith Silverwood
Department Of Environment, Land,
Water and Planning
Lyn Brook
Marlene Muirhead
Moama Pallets
Moama Village Pharmacy
Murray Mallee Training
Nan Murphy
Rosemary Peat
Shire Of Campaspe
Steam Really Echuca Moama
Sweat vs. Steam
(Bendigo Regional YMCA)
Tesselaar
The Honda Foundation
The Late Bell and John Mendip
The Roy Ogden Foundation
Trophy Man Giftware & Engraving
Under The Gable
Vietnam Veterans Association Of
Australia
Wendy Austin

Corporate Support

American Hotel
 Ash Hall Cycles
 Bendigo Bank - Lockington
 Bennett Sports
 Border Inn
 Brandrick Architects
 Brian McCleary
 BYL
 C & D Tiles
 Campaspe Glass
 Charles L King Real Estate
 Colours Cuts And Curls
 Coolabah Turf
 Cottams Family Butchers
 Dempsey Galvin Timber & Building
 Di Speers
 Dorman Electrical
 Echuca Auto Group
 Echuca Backpackers
 Echuca Betta Electrical
 Echuca Lucky Lotto
 Echuca Mazda
 Echuca Moama Physio
 Echuca Moama Taxis
 Echuca Natrad
 Echuca Pump Shop
 Echuca Security
 Echuca Workers & Service Club
 Echuca/Moama Dairy
 Elders Residential Echuca
 Feedomatic
 Forty Winks
 Hann Electrical
 Having Money
 Hearn Plumbing

Horsfalls Optometrist
 Hunter Rural Merchandise
 Insurance House
 Jeff Castles' Longs Echuca/ Moama
 Kerang Sports & Entertainment
 Venue
 Kitz Kafe
 Kober Echuca
 Lockington Hotel
 Locky's Meats
 M+S Group
 Maddison Livestock & Property P/L
 Majors Supa IGA
 McGilvray Electrical
 Merridale Angus
 MGR Accountants
 Moama Bowling Club
 Moama Post Office
 Moama RSL
 MRT Automotive
 Murray Goulburn Rochester
 Nichol Trading
 Nicholas WJ Rolfe Pty Ltd
 Norlec Contracting
 Nullabor Timber
 Office Choice Echuca
 Oliver Plumbing
 O'Neill's Bodyworks
 Paul Evans Welding
 Peats Office
 Equipment
 Pentreaths Food
 Works
 Pioneers
 Settlement
 Pizzahood

Reece Plumbing
 Rich River Golf Club
 Rochester Chemmart Pharmacy
 Rochester Native Nursery
 Rochester Sportspower
 Rochester Tyre & Batteries
 Rochester Veterinary Practice
 Rural Co
 Signarama
 Sleep Doctor
 Smart Move Computing
 Steven Orr
 Stubberfields Accountants
 T & M Plumbing
 Thompson Electrical
 Underground Constructions
 Weller & Barlow Pharmacy



JOIN THE MHS COMMUNITY

- Enrol in a course
- Volunteer
- Donate
- Become a member
- Bring your car in for a super wash
- Find out more about your business partnering with Task Force
- Sign up to our quarterly newsletter

Visit www.murrayhumanservices.org.au to find out more!

SITE LOCATIONS

HEAD OFFICE

461 High Street,
Echuca
Phone 03 54806611

TASK FORCE

22-26 Francis Street,
Echuca
Phone 03 5480 2699

26 Shepherds Road
Swan Hill
Phone 03 5033 2722

16 Scoresby Street
Kerang
Phone 03 5450 3030

DAY SERVICES

228-230 High Street
Echuca
Phone 03 5482 1075

16 Percy Street
Echuca
Phone 03 5480 2690

17 Albion Street
Kyabram
03 5853 1990

Harrods Lane
Swan Hill
03 5033 1351

Kerang Learning Centre
35 Victoria Street
Kerang
0400 927 623

RESIDENTIAL

Paroo Street, Echuca
Haverfield Street, Echuca



Did you know that MHS has its very own transport network to ensure that our clients who live in rural and remote areas can access the services they need to thrive?

MHS bus drivers, including Phil Nicholson (pictured) head out each morning and afternoon and we are proud to offer this vital service to 32 of our clients.

